

Telephony services

At Tamar Science Park, we are able to provide our tenants with a sophisticated telephony service at affordable rates. Subscribers benefit from advanced functionality to ease the smooth running of their business.

Key functionality

Advanced features include:

- Voicemail with optional remote access
- Flexible pickup and hunt groups configured to your requirements
- Internal and external call transfer
- Call forwarding to internal and external numbers
- Conference calls managed from your handset
- Speed dial lists
- Hold music for inbound callers
- Caller display

Direct dial numbers are provided for each extension and, if required, extra numbers may be presented on a single handset at an additional charge. Analogue lines are available for fax machines and modems, and we can also provide ISDN2 circuits to your unit or the data centre if needed.

Range of handsets

We offer a choice of digital and VoIP handsets with user-friendly features including redial, recent callers list, hands-free, programmable speed dial and personal directory options.

Cost-effective solution

Because Tamar Science Park is a relatively large telecommunications customer with a high volume of calls, our service provider offers us favourable call rates. We pass on these savings to you, providing you with an extremely cost-effective service.

- Advanced features for effective business communications
- Range of handsets with user-friendly functionality
- Direct dial numbers provided per extension
- Favourable call charges
- On-site telephony services team

Advice and support

Members of our dedicated, on-site ICT team are always happy to discuss your specific telephony requirements, offer advice and make recommendations.

In addition to these tenant telephony services, audio and video conferencing facilities are available in our meeting rooms and conference suites. These services are booked through our Conferencing team.

We install, manage and maintain our own telephony services, providing you with initial training so you can make the most of the functionality offered by our systems. As our team is based on-site at Tamar Science Park, we can swiftly resolve any issues that do arise and keep you fully in the picture.

Technical information

Switch	Nortel Succession 1000M
Handsets	Nortel 3903 Nortel 3904 Nortel IP Phone 2002 Nortel IP Phone 2004

Please see terms and conditions and pricing information for further details

For further information on Telephony Services or any of our ICT services, please contact us on:

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