



TamarNet Broadband Services

	TamarNet Lite	TamarNet Connect	TamarNet Advance	TamarNet Plus
Download Speed	2Mbps*	6Mbps*	3Mbps*	Increments of 1Mbps
Upload Speed	1Mbps	1Mbps	Symmetric service	
Contention	10:1	10:1	5:1	1:1 non-contended, guaranteed reserved bandwidth
Global IP Addresses	£3.50 each	2 included	6 included	Min 8 – more on request
Typically Suitable For	1-3 users	3-10 users	10 users and above	20 users and above
Setup	Free	Free	£40†	£60†
Free Service Period	3 Months***	3 Months***	N/A	N/A
Contract Period	1 Month	1 Month	3 months	12 months
Monthly Usage Cap	5GB	25GB	N/A	N/A
Fair usage Policy	N/A	N/A	Yes	N/A
Onsite Support	2hr Response - Business Hours M-F**			
Typical Application	Sole trader, basic email and modest web access	Small to medium company with greater download requirements	Companies hosting mail and web services in-house requiring higher performance and/or with employees working remotely.	Companies requiring dedicated, non-contended bandwidth with high availability – eg. those hosting customer systems, VPN access etc
<p>*speeds are available up to the quoted maximum and are dependant on conditions such as network demand. **excludes public holidays. ***applies only to new clients subscribing to TamarNet services for the first time. †fee waived for migrating TSP clients from other TamarNet Services.</p>				